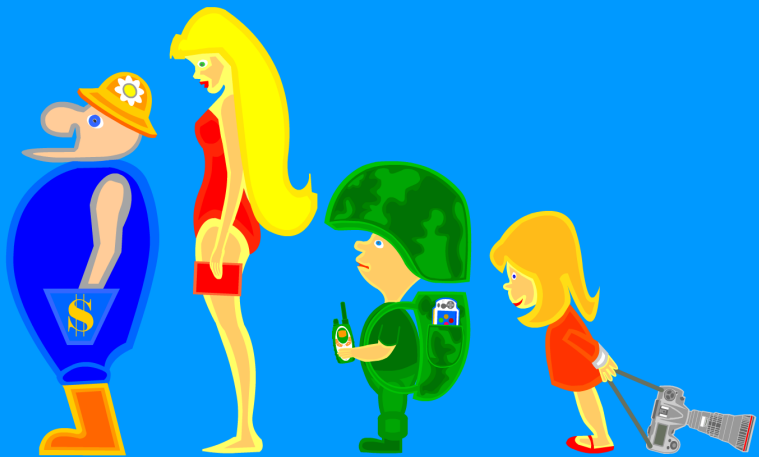


Tour Guide for 105 Percent Satisfaction!



Pavlo Korsun

To help novice
and not only



Content

Introduction	5
Theory and Practice	6
Tour guide – does it really suit you.....	6
Woman-tour guide.....	6
Man-tour guide.....	7
Responsibility.....	9
Leadership.....	11
Emotionality.....	14
Observancy.....	15
Stories and Highlights.....	18
Memory and Knowledge.....	21
Sphere of work from local to national level	25
Tourist site.....	25
City.....	29
Country.....	31
Seasonal factor of tourist accompaniment	34
Features of tourist accompaniment	37
Types of emotionality depending of the country.....	37
Safety.....	40
Age of tourists and why it is important to consider.....	44
Interests of tourists and their hobbies.....	47
Children’s and youthful dreams and memories.....	50
Time control.....	53
Dependence of the time of day.....	56
First impression – clothes, voice, touch and smell.....	59
Food.....	63
Number of people in the group.....	66
«Stops» of tourists – psychology and self-control.....	70
Bonuses for tourists.....	73
Tipping – take or not.....	75
First aid.....	77
Subject and specialization of tourist accompaniment	81
Excursions at the tourist site.....	81

Sightseeing city tours.....	84
Multi-day tours around the country.....	87
Aviation tours by airplanes.....	92
Aviation tours by helicopters.....	95
Industrial tours.....	99
Military tours.....	102
Cruises.....	105
Creating a new tourist product.....	108
Education, Marketing and Promotion.....	109
Education.....	109
Tourist associations and communities.....	110
Cooperation with tour agencies and operators.....	111
Promotion and marketing of tourist services.....	111
Communication with tourists.....	114
Technical equipment for guiding of tourist groups.....	116
Gratitude.....	118

Dedicated to
Goryacheva Larisa Volodymyrivna,
curious and responsible tourism professional,
strong personality with great and kind heart

Introduction

I like the work of a tour guide because you get the possibility to travel and the realization of such a journey is invested by a tourist. Herewith you also get finance for relieve the responsibility from a tourist during the time of the trip and let him to relax and enjoy contemplation of the world.

The most interesting fact that no tours are the same: every tourist accompaniment – unique combination of life circumstances on which you sail like a captain of the sailboat among the stormy waves.

This diversity of variants and coincidences leads to appearance of such situations which substantially supplement the tour program, bring zest and be remembered by tourist as good memories... for all life. Exactly the combination of all these factors allows to organize tourist accompaniment for 105 percent satisfaction for you and tourists.

On pages of this book I try to share own experience which let you as a tour guide navigate in atypical situations, get answers on various questions and build your practical experience but remember: every time when you begin tourist accompaniment – everything will be in a new way and you could rely on yourself only, personal intuition, knowledge and skills.

All stories which you find in this book are a creative imagination of the author and any coincidence with real persons, events and places is occasional. Please, accept ideas and opinions of the author as generalization of his own experience and no more. This book – the desire to understand main principles of tourist accompaniment and any ideas are needed to be accepted or rejected after personal rethinking and practical experience.

Theory and Practice

Tour guide – does it really suit you

Woman-tour guide

Oh beautiful women-tour guides! We as men will never reach your sensual persistence in charm of tourists by yourself, home city, country and the world around us.

It is natural that tourists – men from young to old age and women from young to middle age first of all will search for tourist accompaniment of an interesting and beautiful woman-tour guide.

With age and growing of experience woman-tour guide could successfully compete with junior colleagues in thematic tours, tours for children and individual tours for men who already need not only beauty for the joy of life.

In more older age woman-tour guide has the best knowledge in organization of tourist accompaniment and slowly switch to a job of curator-organizer-administrator with help of junior colleagues who take on the job of tourist accompaniment.

So a girl who has chosen the way of tour guide could live a happy life until old age, feel in demand, be responsible, interesting and varied for own children and husband in the family.

But to reach the pinnacle of professionalism it is needed to work hardly on yourself and be a step ahead in ideas, plans and dreams!

Story from life – Tour guide in burdock fruits!

A tourist bus stopped, doors opened and tourist group got off the bus in the hot dry air of summer day – the tour was finished close to a roadside restaurant. For tourists were waiting a tasty lunch and nice wine, all have been happy and roughly shared emotions with each other.

She came out of the bus hastily, almost imperceptibly, ashamed and actively hid her shoes which was decorated incredible number of... burdock fruits!

The heart was enchanted by true beauty which comes from the soul. And even burdock fruits which was collected from fields during the tour help her to be herself – strong and delicate woman – the real tour guide!



Man-tour guide

Despite all victorious power of women there are still a lot of possibilities for men-tour guides in self-affirmation and achieving of real success in tourist accompaniment.

Men could count on sympathy of beautiful women of different ages who choose recreation for themselves and their families in order to feel easily, comfortable and enjoy the tour without straining consciously or subconsciously because of the rivalry with young woman-tour guide.

Many women of old age prefer to order services of tourist accompaniment of exactly young, beautiful and spirited men-tour

guides thereby returning the feeling of youth and beauty.

In case a man-tour guide has certain specialization which is connected to enthusiasm and hobby of male subjects – this is his advantage in involvement of individual tourists and organized groups for thematic tours which is needed a tour guide as a certain expert in specific branch or topic.

At the beginning of self-formation as a tour guide a man is much harder to «stand out in people» but with age his authority, experience, knowledge, understanding of features of tourist accompaniment is making him a real master who has power to create feelings, emotions and real admiration.

Man-tour guide could conduct tours until the age while he has desire, health and inspiration to do so.

Story from life – Tour guide in vortex of river rapids!

Catamaran accelerating in a raging stream on a high speed hit a rock which was appeared like invincible wall shielding the sun.

In an instant all who recently rowing by a river found themselves in the water close to overturned catamaran holding on tight to the safety rope.

Remembered myself and the tour guide side by side in the moment when some huge force pulled down by the legs under water with such a fury that fingers could not stand and let go of the lifeline.

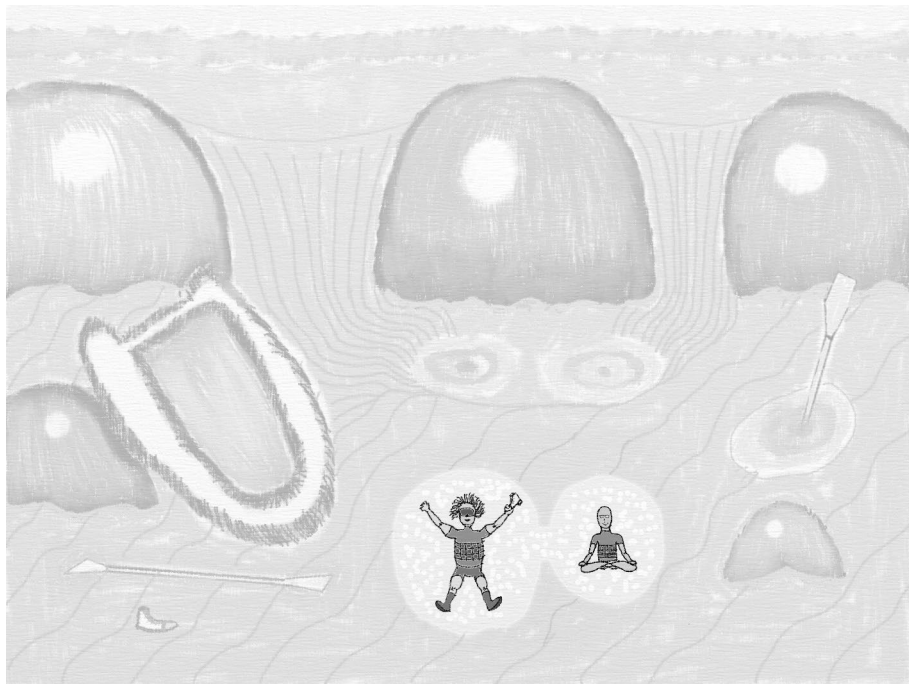
Next it was darkness, cosmic emptiness, respiratory arrest and... confident calm. Waiting... waiting... waiting... and even wearing life jacket the vortex did not let go despite periodic attempts to float to the surface.

At this very moment the feeling was coming surprisingly that someone protects me. Suddenly powerful force which held tight in her arms released me and in a rush to gain full lungs of air floated up.

The first breath and the amazement because close to me at an arm length same time floated the tour guide which was sucked into the vortex just like me. His face was calm – he smiled and asked:

«How are you? Did you hit the stone?».

All was good and we continued our way by the river to the final destination of our route. Later in the village have never eaten such a tasty salad made of ordinary vegetables.



Responsibility

In case you agree to accompany the tourists the only one who is responsible for all moments of the journey – it is you – the tour guide. Understanding of the personal responsibility to tourists and the world around you will help in advance planning in the smallest details and make you attentive to all that happens during the tour.

It calls «constantly keep the hand on the pulse of events and adapt to changes and new circumstances».

It is important to host guests during the time of tourist accompaniment like family members. In persons of middle age to recognize a father or a mother, in young age – a son or a daughter.

Despite the contract lines in which it is mentioned that the tourist is responsible for his actions – you are responsible for them as well. It is in your power to warn him or her against carelessness and inattention at the right moment.

Story from life – Hen-party on a sailboat!

The sailboat gently swayed on the waves next to the concrete berth waiting for the noise, talk and cheerful mood of seven girls who made the decision to spend all day outdoors under warm sun and plunge into the world of their fantasies.

They flew to the deck like rose petals in the whirlwind and disappeared inside the boat taking with them two boxes of champagne. Captain cast off the mooring lines and the sailboat with gust of wind departed from the berth.

Voices, some fuss were heard inside the yacht cabin and with cheerful noise on the deck suddenly appeared... nurse, air hostess, waitress, teacher, chambermaid and dancer.

Savoring champagne girls started shouting at the guys-fishermen on the boats we passed: «Guys, how about to join us?!». In turn they quickly raised anchors and starting the engines of their boats began to catch up with the sailboat. Soon we were a great flotilla – the sailboat and five boats behind! From the persecution girls caught their breath and with even greater zeal began to take incredible and tempting poses.

Suddenly one girl came to me closer and asked quietly: «Captain, do you have a gun on the yacht? They all are free but I am married and do not want to have problems». What could be said – to climb on the deck of the yacht that has high board from inflatable boat is not possible, only from the cockpit at the yacht stern where we are actually sat.

The tension grew... dropping the sails had to speed up the engine but the boys also added speed to engines of their boats and did not lag behind. There was only one question in my head: «What will it be? And how to get out of the situation?».

And on the deck same time an incredible show took place

which... immediately stopped when one of the guys got the camera and began to make pictures. Have never heard such noise and screaming in my life! Girls instantly disappeared from the desk and hid in the yacht cabin shouting threats about their pictures never be publish in the Internet. The boats instantly lagged behind and took the opposite course.



It was very quiet for a while... and then one then the other girl began to look out of the yacht cabin. Champagne was not over and holiday of hen-party for a long time continued on a desert island of white sand. I was lucky that the situation resolved itself, in fact it could have be a different course of the events.

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Thank you so much for purchasing this book!



This book is good attempt to summarize the experience gained over ten years working as a tour guide and highlight the basic principles, features and secrets of tourist accompaniment.

Suggest to plunge into the world of incredible and unique stories illustrated by author's drawings which will bring pleasure not only to novice of tourist business but also to all who work with other people every day.

I am writing with the hope that in this book you will find answers on most questions of tourist accompaniment and it will help to improve the skills of novice tour guides.

It is important for me that based on the knowledge of this book you start on your own path of becoming a high-level professional who will worthily represent your city, region and country for local and international tourists.



Wish you good luck and success!
Pavlo Korsun
Tour Guide